

We are here to help.

ANNUAL REPORT

2018-2019



The Children's Aid Society
of Stormont, Dundas & Glengarry

QUICK FACTS
ABOUT CAS SDG

Did you know?



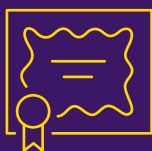
96.44%

of the families we work with remain together with our support



220

community children sent to camp



9

youths graduating from post-secondary education



25

youths enrolled in post-secondary education

What did we do this year?



3,268
calls received



1,134
initiated family assessments/investigations



18,468
visits to families and children

OUR MISSION

Together with our community, we are here to help children, youth and families be safe, strong and connected.

Quality Improvement Plan:

LEVEL OF COMPLIANCE

Promoting transparency and increasing accountability, the QIP data gives insight into the impact and outcomes of services.

Conduct record checks within the response time for all referrals

Internal record check	97.5%
Provincial record check	97.5%
Child Abuse Register check	88.0%

Conduct a safety assessment at the point of the first face-to-face

Response Time – 12 hours	83.8%
Response Time – 48 hours	80.0%
Response Time – 7 days	91.6%

Complete the formal documentation of a Safety Assessment and Plan 91.5% within 5 days of the first face-to-face contact

Conclude a child protection investigation 94.2% within 45 days of receipt of the referral

Complete an initial service plan 88.6% within 30 days of the completion of the investigation

Complete a formal case review and evaluation 85.6% every 6 months following the development of the initial service plan for ongoing child protection cases

Visit with families in their home 86.1% minimally once per month for ongoing child protection cases

Review every ongoing child protection case 94.4% in a supervision session minimally once every 6 weeks

Private Visits - Children in a kinship service placement

First visit within 7 days of placement with kin	88.4%
Second visit within 30 days of placement with kin	98.9%
Visit every 3 months thereafter	90.7%

CIC Plan of Care - Prepare an initial Plan of Care 86.3% within 30 days of placement or re-placement in a resource home

Private Visits - Children in Care, includes Kinship Care and Customary Care

First visit within 7 days of placement or re-placement in a resource home	87.4%
Second visit within 30 days of placement or re-placement in a resource home	88.1%
Visit every 3 months thereafter	92.4%



48 children placed
with family in KINSHIP SERVICE



23 children placed
with family in KIN CARE



70 children admitted to care
Although staff work hard at keeping children safe
at home, sometimes admission to care is inevitable.



13
adoptions
completed



8 youth attended
the ME to WE trip to Peru



1 customary care
agreements

169 children in care

15.9%
children under 6

7.1%
6-9 years old

11.2%
10-14 years old



18.3%
15-17 years old

47.3%
over 18

as of March 31



30
FACE requests
received
(Fund for After
Care Emergencies)



72
permanency
meetings
completed



579
hours of trauma
counselor time
spent in direct time
with children/youth



221
snow suits
distributed



405
presents
distributed
at Christmas



15
baskets
distributed
at Christmas

CLOSE TO
850



Triple P
Primary Care

sessions offered
to families

43



full Triple P

programs completed
(4 to 10 weeks)

Meetings



Board of Directors	10
Administrative Services Committee	5
Governance Committee	6
Quality Assurance Committee	5
Wellness Initiatives	20
Koala Service Delivery Committee	3
Joint Health and Safety Committee	9

Situation Table

Number of meetings this year	20
Cases Presented by CAS	10
Cases Led by CAS	8

RE-THINKING OUR PATH

The CAS of SD&G Journey to Reconciliation

We would like to acknowledge the land that we are on,
as the traditional territory of the Haudenosaunee.

1 Identification and Identity Affirmation

- Identity Based Data Collection using culturally safe and trauma informed questions to explore Indigenous heritage and connections with all children and families
- Understanding First Nations, Inuit and Metis membership, enrollment and Indian Status; the importance of identity, rights and cultural connections; ensuring children and youth are registered and connected

2 Developing and Implementing Distinct Cultural Plans

- Developed practice guidelines to support 'meaningful consultation with Band Representatives' as reflected in CYFSA
- On-going consultation with workers to support the development of distinct and specific cultural planning for every child and youth

3 Attitudinal Change and Knowledge Shift

- Creation of knowledge bank for staff to support the '*Truth and Reconciliation Journey*'
- On-going education to create cultural safety, using Indigenous names and pronunciation when working with children and families, use of Traditional Territorial Acknowledgement at events and training, enhancing partnerships with local Indigenous organizations, training and education opportunities

4 Remove Barriers to Indigenous People and Communities to learning Their Histories

- Commitment to file disclosure within 30 days for all Indigenous people requesting their history

FINANCIAL REPORT

as of March 31, 2019

Revenues

MCSS Transfers	21,248,336
Child Welfare Recoveries	283,611
Interest Income	21,642
Amortization of deferred contributions	66,229
Other	663,031
Total Revenues	\$22,282,849

Expenditures

Salaries and Wages	10,544,555
Benefits	2,891,181
Building Occupancy	693,710
Office Administration	292,796
Training & Recruitment	257,938
Promotion & Publicity	178,066
Professional Services Client	377,733
Professional Services Non-Client	155,408
Travel	674,396
Boarding Rate Payments	3,026,400
Health & Related	219,140
Client's Personal Needs	879,278
Adoption Subsidies	29,238
Targeted Adoption Subsidies	550,620
Program Fees	37,489
Permanency Assistance	159,120
Miscellaneous	267,929
Technology	472,075
Program Costs	3,186
Total Expenditures	\$21,710,258

NET REVENUES OVER EXPENDITURES **\$572,591**

Based on current Ministry policy, surplus funds are recovered and set aside to use against possible future deficits (maximum 3 years).

The Financial Statement Summary has been extracted from the audited financial statements for the year ended March 31, 2019 as reported by our auditors KPMG, LLP.



A Few Statistics FROM HR



156
employees



8
maternity/parental
leave **departures**



12
returns from
maternity leave



36
postings
filled

The HR/Payroll teams **successfully implemented a new integrated system—Avanti—** for HR information, time management and payroll

Continued to implement recommendations from Phase II of the Provincial Worker Safety Recommendations Project

HR Department has **gone paperless** with electronic personnel files

Training Offered

- Triple P
- ADR
- AOAR
- Baldwin
- CYFSA
- Family Finding
- Legal
- SOS Bootcamp
- SRV
- Onlac
- Avanti
- De-escalating Training
- The Other Side of the Door
- Human Trafficking and Community Mobilization Training and Conference



\$33,505.10

money raised at the
2018 Golf Tournament

casstdg.ca