ANNUAL REPORT 2017 2018



98.3% of the families we work with remain together with our support

DID YOU KNOW? Quick Facts About CAS SDG



25 youths enrolled in post-secondary education



191 community children sent to camp

OUR MISSION

TOGETHER WITH

WE ARE HERE TO

HELP CHILDREN,

BE SAFE, STRONG

AND CONNECTED.

YOUTH AND FAMILIES

OUR COMMUNITY,

WHAT DID WE DO THIS VE AR



3,295 calls received



1,032 initiated

family assessments/investigations



19,000



visits to families and children

d protection mediations

73 staff participated in child protection mediations and family group conferences in an attempt to resolve disputes arising between family members or agency staff



We are here to help.



CARE SESSIONS **OFFERED TO FAMILIES**

FULL TRIPLE P **PROGRAMS COMPLETED** (4 or 10 weeks)

YOUTH ATTENDED THE **METO WE TRIP TO ECUADOR**

REOUESTS RECEIVED (Fund for after care emeraencies)

CON



CHILDREN PLACED WITH FAMILY IN KINSHIP **SERVICE**



KIN CARE



CUSTOMARY CARE AGREEMENTS



SNOW SUITS DISTRIBUTED

CHILDREN ADMITTED TO CARE



Although staff work hard at keeping children safe at home, sometimes admission to care is inevitable.

FAMILIES



under 6 16.5% 8%

CHILDREN

10-14 12.5% 22% 15-17 41% over 18

Indigenous Commitments

The Truth and Reconciliation Commission's summary report is a call to action to all Canadians, but especially to the child welfare system. On June 6, 2017, the Ontario child welfare sector agreed to prioritize Reconciliation with Indigenous communities through nine key commitments. The Children's Aid Society agencies committed to-

- 1. Reduce the number of Indigenous children in care.
- 2. Reduce the number of legal files involving Indigenous children and families.
- **3.** Increase the use of formal customary care agreements.
- 4. Ensure Indigenous representation and involvement at the local Boards of Directors.
- 5. Implement mandatory, regular Indigenous training for staff.

- **6.** Change the inter-agency protocol to include Jordan's Principle as a fundamental principle.
- 7. In consultation with Indigenous communities, develop a unique agency-based plan to better address the needs of the children and families from those communities.
- 8. Continue to develop relationships between their local agency and the local Indigenous communities.
- **9.** Assist those individuals wanting to see their historical files by accessing and providing the information they request.

In the fall of 2017, our agency developed an Indigenous strategy to work on the nine commitments. Our working relationship with Akwesasne Child and Family Services has been critical to re-establish as a priority; it has offered us a greater learning and understanding of the current working relationship and reaffirmed our common hopes and wishes in how we want to work collaboratively. Our agency currently approximately 30% of serves families, children and youth with Indigenous ties who reside in SDG and Cornwall.



HOURS OF TRAUMA COUNSELOR TIME SPENT IN DIRECT TIME WITH CHILDREN/YOUTH



13

CHRISTMAS PRESENTS DISTRIBUTED

CHRISTMAS BASKETS DISTRIBUTED



24 S P BOARD COMMITTEE

MFFTINGS

COMMUNITY DAY HIGHLIGHTS



DISCUSSION AROUND THE INCREASE OF THE AGE OF PROTECTION TO 16-17

34

COMMUNITY PARTNERS ATTENDED

ALL AGREED THAT...

IT TAKES ALL OF US AS A COMMUNITY TO HELP YOUTH AND THEIR FAMILIES BUILD SAFETY AND PROMOTE WELL BEING.



and Customary Care

First visit within 7 days of placement

or re-placement in a resource home

or re-placement in a resource home

Visit every 3 months thereafter

Second visit within 30 days of placement

Quality Improvement Plan: Level of Compliance

Promoting transparency and increasing accountability, the QIP data gives insight into the impact and outcomes of services.



90.11%

90.59%

97.27%

Conduct record	l checks withi	n the respons	se time for	all referrals

Conduct record checks within the response time for an r	CICITAIS
Internal record check	91.41%
Provincial record check	91.51%
Child Abuse Register check	89.55%
Conduct a safety assessment at the point of the first face Response Time - 12 hours Response Time - 48 hours	96.43% 100.00%
Response Time - 7 days	95.34%
Complete the formal documentation of a Safety Assessment and Plan within 5 days of the first face-to-face contact	90.48%
Conclude a child protection investigation within 45 days of receipt of the referral	96.45%
Complete an initial service plan within 30 days of the completion of the investigation	81.99%
Complete a formal case review and evaluation every 6 months following the development of the initial service plan for ongoing child protection cases	72.89%
Visit with families in their home minimally once per month for ongoing child protection cases	72.56%
Review every ongoing child protection case in a supervision session minimally once every 6 weeks	92.93%
Private Visits - Children in a kinship service placement First visit within 7 days of placement with kin Second visit within 30 days of placement with kin Visit every 3 months thereafter	80.85% 83.58% 97.04%
CIC Plan of Care - Prepare an initial Plan of Care within 30 days of placement or re-placement in a resource home	83.75%
Private Visits - Children in Care, includes Kinship Care	

Financial Report

AS OF MARCH 31, 2018



REVENUES

Total Revenues	22,652,319
Other	403,410
Amortization of deferred contributions	95,576
Interest Income	17,083
Child Welfare Recoveries	377,176
MCSS Transfers	21,759,074

EXPENDITURES

Total Expenditures	
Technology	529,548
Miscellaneous	240,861
Permanency Assistance	117,185
Program Fees	5,992
Targeted Adoption Subsidies	548,550
Adoption Subsidies	16,460
Client's Personal Needs	860,495
Health & Related	259,818
Boarding Rate Payments	3,498,221
Travel	687,338
Professional Services Non-Client	241,869
Professional Services Client	145,935
Promotion & Publicity	147,042
Training & Recruitment	237,472
Office Administration	734,526
Building Occupancy	559,085
Benefits	2,718,667
Salaries and Wages	10,481,253

Net hevenues over Expenditure	.5,

Based on current Ministry policy, surplus funds are recovered and set aside to use against possible future deficits (maximum 3 years).

The Financial Statement Summary has been extracted from the audited financial statements for the year ended March 31, 2018 as reported by our auditors KPMG, LLP.

A FEW STATISTICS FROM HR



149 EMPLOYEES





JUNE 20
PEER SUPPORT
IMPLEMENTATION





JUNE

WELLNESS COMMITTEE CONSULTS WELLNESS COMMITTEE START DATE



TRAINING

EMPLOYEES

AOAR (Anti-oppression/anti-racism)
ATTACHMENT
91
PATH
69
SOS (Sign of safety)
45

SRV (Social role valorization) **99**

TRIPLE P (Positive parenting program) **FAMILY FINDING**

100

63